

SERVICE FORM



FRESH. HOT. COLD.

First name, name

Street, no.

ZIP code, city

E-mail address

Phone

- Chargeable repair**
e.g. damage due to one's own fault / no proof of purchase / older product
- Please make a cost estimate**
- Warranty**
Proof of purchase compulsory

Repair request

- Replacement of wear parts (e.g. plugs or gaskets. **no** guarantee claim)
- Glass container replacement (e.g. does no longer keep hot -> guarantee / glass breakage -> **NO** guarantee claim)
- Flattening required (**no** guarantee claim)
- Other

Complaint description:

Warranty exclusion: alfi GmbH does not offer any guarantee for damage, which are caused by the user and are attributable to improper handling. The guarantee obligation also expires in case of defects or deficiencies attributable to repair and modifications by unauthorized third parties. In addition, alfi GmbH does not offer any guarantee for glass breakage and/or the breakage of capillaries. Wear parts, e.g. gaskets, plugs and caps as well as accessories such as coffee filters, tea filters and cleaning accessories are excluded from the guarantee, too.

Place/date

Signature

Please pack the item(s) properly together with this Service Form and (in case of a guarantee claim) a copy of the proof of purchase, and send it to:

alfi GmbH
Kundenservice
Ernst-Abbe-Strasse 14
97877 Wertheim
Germany